

## PRESS RELEASE



Atlantis, Cape Town, Western Cape, 04 May 2021

### **RE: Alden Satellite System Controller (SSC) - User Interface Update.**

DSTV has changed the transponder settings on their satellite. This may lead to some “Lock on” issues to our customers.

The solution to this problem, will be to update the existing software on your SSC.

#### **Satellite System Controller (SSC) without a side USB Port**

- 1) All clients are welcome to bring their SSC to our Cape Town or Johannesburg offices if they experience any “Lock on” problems.  
The unit will be tested and updated at our branch (Any repairs or replacements will be charged).
- 2) The client can also courier the SSC and we will then update the unit and send it back to the client at our cost. This will only apply to clients in RSA.



#### **Satellite System Controller with a side USB Port (SSC V5)**

- 1) These clients who want to do their own update, may request a USB stick from our Cape Town or Johannesburg branch with the latest software to do the update themselves.
- 2) The addition of the USB port at the side on the SSC V5 will allow for better and easier software upgrade of the unit. Users can upgrade files and copy said files to USB memory stick, which can be inserted in the USB port to allow upgrades.

Should the client need any further information feel free to contact Parasol sales team.

#### **Contact Parasol SA**

Parasol has offices in Kempton Park- Johannesburg and Atlantis - Cape Town.

More information regarding the contact details can be found on its website, <https://parasolsa.co.za/contact>.

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